

MEETING DATE: 2/3/2026**DEPARTMENT:** Finance**AGENDA ITEM:** Resolution 1543, Approving a Water and Wastewater Leak Adjustment Request**REQUESTED BOARD ACTION**

Motion to approve Resolution 1543, approving a water and wastewater leak adjustment request for Angela Farrar.

SUMMARY

The City has received notice from Angela Farrar, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about November 25, 2025, the Utilities Division obtained electronic reads of water usage for the month of November. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the November billing cycle, Angela Farrar had started the cycle with a read of 2,222 and finished the billing cycle with a read of 2,332, which resulted in consumption of 11,000 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Angela Farrar has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

During the December review process, this account appeared again to have a leak. For the month of the December billing cycle, Angela Farrar had started the cycle with a read of 2,332 and finished the billing cycle with a read of 2,491, which resulted in consumption of 15,900 gallons. It was determined by a plumber the original cause of the leak was not the toilet, but the sprinkler. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Angela Farrar has provided proof of repair/maintenance of the sprinkler leak which caused the high usage during both the November and December billing cycle.

If approved, the leak adjustment would issue a credit of \$191.22 to Angela Farrar's utility account.

PREVIOUS ACTION

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE

N/A

FINANCIAL CONSIDERATIONS

Reduce utility revenues by \$191.22.

ATTACHMENTS

<input type="checkbox"/> Ordinance	<input type="checkbox"/> Contract
<input checked="" type="checkbox"/> Resolution	<input type="checkbox"/> Plans
<input checked="" type="checkbox"/> Staff Report	<input type="checkbox"/> Minutes
<input checked="" type="checkbox"/> Other: Repair Documentation	

RESOLUTION 1543

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR ANGELA FARRAR

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Angela Farrar, a residential utility billing customer with account 15-000026-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$191.22.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

THAT the conditions set forth in Section 705.110 of the Code have been met and a water and wastewater leak adjustment in the amount of \$191.22 shall be credited to account 15-000026-01 of residential utility billing customer Angela Farrar.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 3rd day of February, 2026.

Marvin Atkins, Mayor Pro-Tem

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Angela Farrar

Utility Service Address: 608 Blackhawke

Utility Account Number: 15-000026-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$191.22 at the Board of Alderman meeting on 2/3/2026.

Upon resolution by the Board of Alderman, I, Angela Farrar, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Angela Farrar
Customer's Signature

1-22-2026
Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Angela Farrar**
 Utility Service Address: **608 Blackhawke Drive**
 Utility Account Number: **15-000026-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$11.96
Average monthly water usage for this property: 3,400 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$7.14

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$10.17
Average monthly wastewater usage for this property: 3,400 gallons
Was the leak inside or outside the home: outside
Was the wastewater billed winter average or actual usage: actual usage

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1		
Original Water Bill Amount		
15,900 gallons @ 11.96 per 1,000 gallons =		190.16
Adjusted Water Bill Amount		
6,800 gallons @ 11.96 per 1,000 gallons =	81.33	
+ 9,100 gallons @ 7.14 per 1,000 gallons =	64.97	
	146.30	
	Water Discount =	43.86
Original Wastewater Bill Amount		
15,900 gallons @ 10.17 per 1,000 gallons =		161.70
Adjusted Wastewater Bill Amount		
3,400 gallons @ 10.17 per 1,000 gallons =		34.58
	Wastewater Discount =	127.12

MONTH 2 (if applicable)		
Original Water Bill Amount		
11,000 gallons @ 11.96 per 1,000 gallons =		131.56
Adjusted Water Bill Amount		
6,800 gallons @ 11.96 per 1,000 gallons =	81.33	
+ 4,200 gallons @ 7.14 per 1,000 gallons =	29.99	
	111.32	
	Water Discount =	20.24
Original Wastewater Bill Amount		
11,000 gallons @ 10.17 per 1,000 gallons =		111.87
Adjusted Wastewater Bill Amount		
3,400 gallons @ 10.17 per 1,000 gallons =		34.58
	Wastewater Discount =	0.00
	Total Discount =	191.22

Updated with 11/1/2024 Rates



Outlook

608 Blackhawke Drive

From Angela Farrar <akr3821@gmail.com>

Date Mon 1/5/2026 8:49 AM

To Finance Department <finance@smithvillemo.org>

2 attachments (753 KB)

IMG_0484.png; IMG_0485.png;

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Good morning and happy new year.

My name is Angela Farrar. I called this morning regarding my water bill. I apparently had a leaky toilet that I fixed in December around the 18th. After speaking to the representative this morning, I think my toilet was leaking longer than I thought. She told me to attach a receipt that I fixed the toilet and there's a leaking water Credit that may be able to be applied towards my account. I will attach my receipts. Please let me know if there's anything I need to do further.

Thank you,

Angela

8:45

67



Search or ask a question



See details



Fluidmaster 5403 3-Inch W...

Sold by: Amazon.com

Return or replace items: Eligible
through January 31, 2026

\$10.75

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SULOLI Large Christmas Bu...

Sold by: [SULOLI](#)

Return or replace items: Eligible
through January 31, 2026

\$7.99

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Order summary

Order placed December 17, 2025

Order # 112-3471270-8596264

Item(s) Subtotal: **\$37.42**



1:04 1



250 FT

100



...

Receipt from Taylor Plumbing Services, Inc #fJPf

 502

Order from Squareup International...

\$1,445.00



 Ordered from
Squareup International Limited

 Total cost
\$1,445.00

 Items
See order for more details



Taylor Plumbi... Jan 13   
to me 

Square automatically sends receipts to the

 

 

